



Operator Alert 28

Risk-based IOSA Operator Selection Process

Issue date: 23-Sep-2022

Effective date: 23-Sep-2022

1. Reason for the Alert

With the publication of IPM Edition 14, Section 7.12 (Transition to risk-based IOSA Audits), provisions were provided pertaining to the IOSA transition plan toward risk-based Audits. The transition plan envisions in total 20 risk-based Audits in 2023.

IPM 7.12.4 states that IATA will publish an Operator Alert that outlines the policy that will be used to identify Operators for risk-based IOSA Audits in 2023.

2. Operator Selection Process

Operators will be identified based on their registration renewal Audit window (T-150), opening between 1 April 2023 and 31 December 2023.

For any given calendar month between April and December 2023, Operators will be identified in the order of their registration renewal Audit window opening date in each respective calendar month.

More specifically, in each month, the first two Operators will be identified whose registration renewal Audit window is opening. Additionally, volunteering operators will be identified on a first-come-first served basis.

Any Operator, who is not selected under the criteria defined above, but is interested to undergo a risk-based IOSA Audit during their Audit window in 2023, may notify IATA at iosa@iata.org or via their IATA regional office. This should be done as soon as possible. IATA will then coordinate with identified operators who may wish to undergo a conventional Audit instead.

For operational reasons, including but not limited to sanctions, areas of armed conflicts, and travel restrictions, IATA reserves the right to forego an identified Operator and to identify an Operator whose T-150 window opens next.

Identified Operators will be approached by IATA not later than 31 Oct 2022. They will be provided with support early on, with at least a 6 months' notice period before their planned Audit date.

For those Operators identified for risk-based Audits, an Audit with an Audit Organization will not be available.

3. Actions for Operators

Operators that have been identified for risk-based IOSA Audits in 2023 and have been contacted by IATA are kindly requested to support all planning and preparation steps for the successful delivery of their planned Audits.

Operators who are not identified for risk-based Audits in 2023, but wish to be included in the Audit program, should express their interest by contacting IATA as soon as possible.

For any questions, please do not hesitate to contact us at iosa@iata.org.

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