Operator Name

Operator Address

City and Country

Dear Sir or Madam,

Name of Airline (ICAO CODE) is hereby making a claim of Extenuating Circumstances for Audit Conduct, related to and/or caused by the COVID-19 outbreak, in accordance with the applicable IOSA Program Manual (IPM) Temporary Revision(s).

Details of the extenuating circumstances:

Click or tap here to enter text.

The selected statement below best reflects the situation of my operator.

|  |  |
| --- | --- |
| The operator is not able to undergo an IOSA Registration Renewal Audit. | A Registration Renewal Audit had to be aborted prior to the closing meeting of the onsite portion. |

Name of Airline understands and agrees to the terms and conditions included in the “Terms and Conditions” section of this form.

I

Name: Name

Title: Title

Date: Date (DD-MM-YYY)

**Terms and Conditions**

Name of Airline understands and agrees to the following terms and conditions:

* This request and any related action or requirement will be in accordance with the IOSA Program’s laid down procedures, standards and processes as set out in the IOSA Program rules including but not limited to the IOSA Program Manual.
* Name of Airline acknowledges and agrees to be bound by the IOSA Program rules.
* All documents and intellectual property produced during the course of this request related to IOSA and including, but not limited to, reports, educative materials, writings or other works of authorship and drafts shall be the sole and exclusive property of IATA from the moment of their creation, including the copyright therein.
* Name of Airline shall not make any press release or public announcement relating to this request or the subject matter thereof without first obtaining IATA's written consent.
* Name of Airline agrees to fully indemnify, defend, and hold IATA and its directors, officers, employees, IOSA Auditors, independent contractors and subcontractors harmless from and against any and all claims, actions, demands, costs, losses, injuries or damages, whether direct, indirect or consequential, and reasonable attorneys' fees and expenses, arising out of or in connection with any claim as a result of this request and any related action or requirement.
* No joint venture or partnership shall arise or is intended to be created by this request between Name of Airline and IATA. None of them shall (a) have authority to contract on behalf of the other; (b) engage the responsibility or liability of the other; (c) make any representation to any third party to the contrary; or (d) be authorized to make any commitments or statements on behalf of the other, except as provided for by the IOSA Program rules.